

## HOURS OF OPERATION AND LIMITATIONS

### Interpretive Tours

The interpretive kayak tours will be permitted to operate twice daily, Monday through Friday, and once daily on Saturdays and Sundays at pre-approved times on the following dates, days, and hours:

DATES:	April 1, 2009	to	September 30, 2009
DAYS:	Sunday	through	Saturday
HOURS	8:00 a.m.	to	6:00 p.m.

### Kayak Rentals

The kayak rental facility and operation will be permitted to open for business during the following dates, days, and hours:

DATES:	April 1, 2009	to	September 30, 2009
DAYS:	Sunday	through	Saturday
HOURS	8:00 a.m.	to	6:00 p.m.

Alternate hours may be determined and/or approved by the area superintendent.

*Concessionaire may submit alternate schedule along with their Pre-Qualification Application for approval.*

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## STAFF

### Interpreter

A. Concessionaire must hire at least one (1) person with adequate knowledge of the local ecology to properly interpret the kayak tours throughout the concession season.

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B. The interpreter(s) must attain pre-approval from the SPS and must demonstrate an ability to properly interpret the wildlife and surroundings while leading a group of patrons during the interpretive kayak tours. After the awarding of the bid but prior to the Effective Date of the Agreement, the Concessionaire's interpreter shall perform a mock interpretive kayak tour before the SPS. The SPS shall pre-approve Concessionaire's interpreter if the interpreter is able to successfully perform a mock interpretive kayak tour.

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C. If Concessionaire fails to attain an SPS-approved interpreter prior to the Effective Date of the Agreement, such failure shall constitute grounds for termination of the Agreement. The Department shall not be responsible for any loss or damage to Concessionaire associated with termination of the Agreement on such grounds.

D. At least one (1) SPS-approved interpreter must lead each interpretive tour.

**Tour Staff**

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A. Concessionaire shall engage a sufficient number of reliable, competent, and qualified Tour staff employees of legal age to operate the interpretive tours. For each interpretive tour consisting of ten (10) patrons or more, the Concessionaire must utilize no less than three (3) tour staff employees. For each interpretive tour consisting of less than (10) patrons, the Concessionaire must utilize no less than two (2) tour staff employees. At least one (1) tour staff employee for each interpretive tour must be an SPS pre-approved interpreter.

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B. At least one (1) tour staff employee for each tour must be pre-approved by the Department as being certified in the proper administration of CPR and First Aid.

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C. Tour staff employees must be knowledgeable and capable of instructing patrons on the proper and safe usage of kayaks before, during, and after the interpretive tours. Tour staff employees must be capable of aiding distressed kayakers during the tours and performing rescue maneuvers.

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D. Concession tour staff employees shall wear apparel and name tags to identify and distinguish themselves as tour staff employees. The type of apparel and identification must be pre-approved by the Department.

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**INTERPRETIVE TOUR EQUIPMENT AND RENTAL EQUIPMENT**

A. Concessionaire shall provide kayaks to meet the public demand for both interpretive tours and for hourly or daily rentals, SPS recommends twenty-five (25) kayaks. However, Department reserves the right at any time to limit the number of kayaks offered for public rental. Concessionaire shall provide Coast Guard approved personal flotation devices (PFD's) for all interpretive tour patrons and all occupants of rented kayaks. Concessionaire also shall provide any other equipment and devices as may be required by the U.S. Coast Guard and the Department. All equipment to be rented or provided by the Concessionaire must be approved by Department prior to usage. All interpretive tour kayaks and rental kayaks must be marked and clearly identifiable.

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B. Kayaks shall not exceed twelve (12) feet in length and shall be constructed of aluminum and/or fiberglass.

C. Concessionaire must provide the necessary personnel and equipment to be able to respond to situations involving rented vessels, disabled rented vessels, and retrieval of rented vessels, etc. during all hours of rental operation.