



DDD

**Progress
Through
Partnership**
Moving Forward As One



Welcome.....

Commissioner Jennifer Velez

What we will be talking about today...

- Recent changes at DDD
 - Senior Management Team
 - Additional staff and some realignment of functions
- Policy and Transformation Priorities
- Ways you can help



Many Challenges Confronting Us

- ❑ Serious fiscal pressures at the State and Federal levels which will be ongoing.
- ❑ Growing number or proportion of individuals with complex needs.
- ❑ The need to continuously provide new and increased choices so that all of our individuals receive what best suits them.

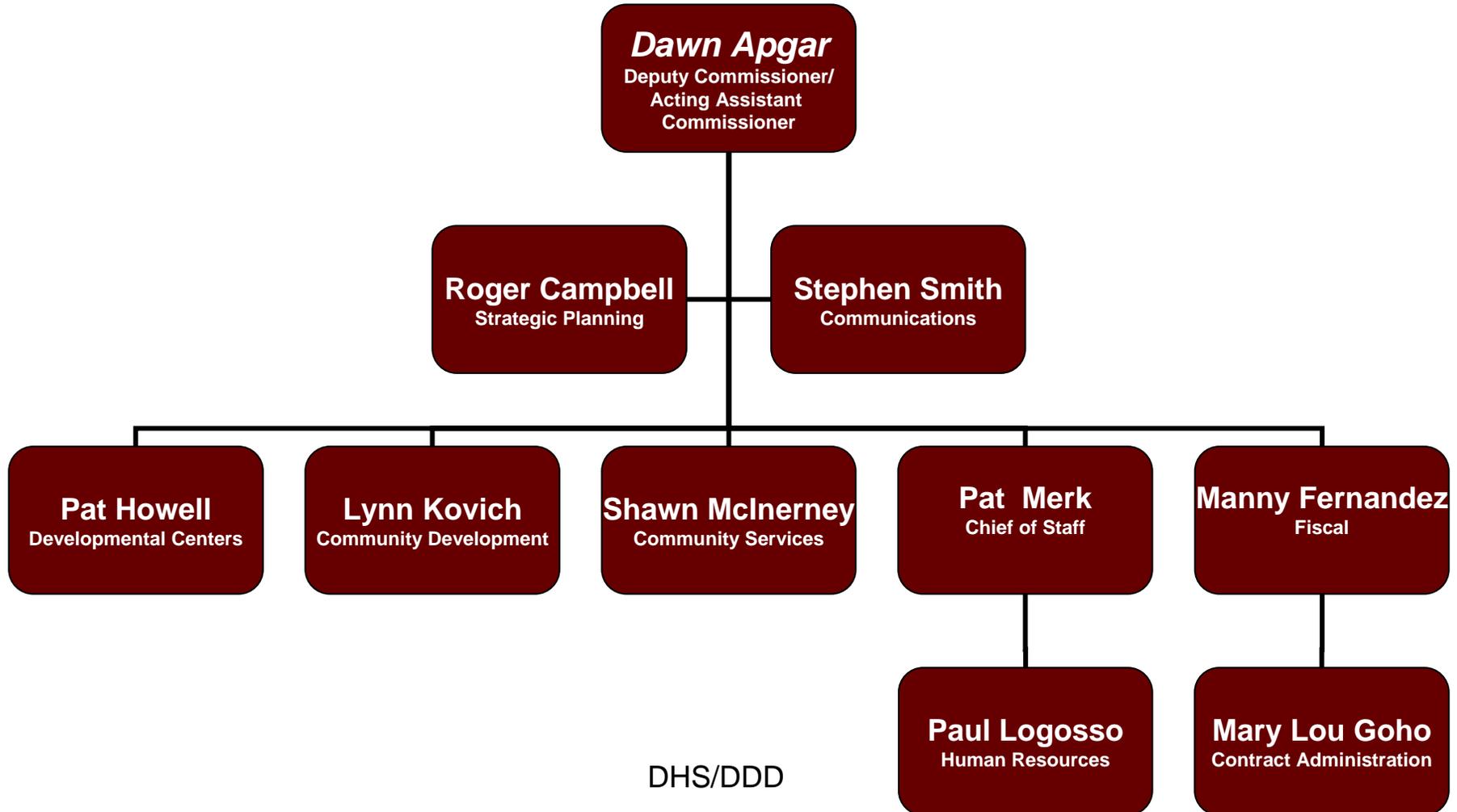


DDD...Progress Through Partnership

- Our theme today is *Moving Forward as One*.
- Representatives are here today from the entire DDD community – Families, Developmental Centers, Providers, Provider Groups, and Regional, DC, and Central Staff.



Senior Management Team





Next Steps...

We have a good team in place, so what happens next?

- The DDD of today – where we are.
- The DDD of tomorrow – what we want to be.
- The journey – how will we get there?



Priorities

We are working to sharpen and communicate our priorities.

Transformation will focus on:

- Policy Priorities
- Transformation Priorities



Policy Priorities

- Aim to advance programs and initiatives in an effective and efficient manner

- Based upon:
 - Contemporary, best practice standards
 - Recent research



Transformation Priorities

- Aim to ensure that the organization is able to implement its policy priorities by:
 - Being responsive;
 - Flexible; and
 - Goal-driven.

- Clearly linking between resource allocation and desired outcomes



Our First Policy Priority...

Maximize Federal Revenues through:

- Medicaid Claiming
 - Waiver Enrollment/Re-Enrolling
- Money Follows the Person (MFP)
- Rate Setting
- Supports Waiver



Our Second Policy Priority...

Enhance Communications with families, individuals, providers, staff, & other stakeholders through;

- Evaluating task forces and committees
- Sharing more data and information
 - Website
 - Using Social Networking
 - Data dashboard
 - DDD e-newsletter
 - Written policies and procedures



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We want to develop a culture of accountability and transparency

- Strengthen our ability to measure results and stress accountability throughout our system.
- Our stakeholders and the legislature are also requiring that we openly and widely share our information – and we welcome that interest.



Key Performance Indicators (KPIs)

We are developing KPIs

- For each major area of our internal organization...think of them as “Vital Signs.”

- We are also developing associated objectives for improvement
 - Measured monthly



KPI Information will be widely shared

- We will be adding this report to the DDD website.
- It is a work in progress, so we may find data challenges, and we may add or delete measures going forward, but you will be informed of our progress.



KPIs

Key Performance Indicator - DCs	Dec 2010	Jan 2011	Feb 2011
DC Census [under 2,666]	2,666	2,659	2,648
DC Admissions [3.5 Month]	2	4	3
Vineland West Campus Closure Moves[88]	26	37	54
Olmstead Moves FY11 [62]	14	20	37
Meet MFP Targets [100%]	0%	100%	100%



KPIs

Key Performance Indicator	Dec 2010	Jan 2011	Feb 2011
Waiver #'s [10,083]	10,094	10,084	10,104
Waiting List [FY11 – 301]	11	15	24
Transfer cases to I & R (DDS) [9,856]	10,148	10,352	10,852
BRATS over 30 days [0]	App. 400	138	40
Constituent Response Time [<30 days]	46	29	16



S2028 – Collection and Dissemination of Data

S2028 will require DDD to collect and disseminate data about persons with developmental disabilities

- Senator Robert Gordon is the sponsor of the legislation.
- Assemblywoman Valerie Vainieri Huttle has a related bill in the Assembly (A2878).
- Act would take effect one year after passage.
 - We have started to gather the information requested in the bill.



For example, the bill requires information on our individuals by residence type

Residential Type	Number of Individuals
Community Total	39,575
Own Home	29,872
Group Home	4,839
Community Care Residence (CCR)	1,066
Supportive Living/Supported Housing	715
Boarding Home/DCA	47
Supervised Apartment	1,268
Unsupervised Apartment	79
Skilled Nursing Facility	1,051
Other (JCC, DYFS, DOC, etc.)	588
State Psychiatric	50

Residential Type	Number of Individuals
Developmental Centers	2,620
Green brook	99
Vineland	351
Woodbridge	363
North Jersey	384
New Lisbon	422
Woodbine	465
Hunterdon	536
Purchase of Care	673
Grand Total	42,868

Data as of March 31, 2011



Also, we must share information about our Olmstead Progress

❖ 434 people have transitioned to the community from institutions since Path to Progress was launched.

❖ Year One: July 2006 - June 2007	88
❖ Year Two: July 2007 - June 2008	121
❖ Year Three: July 2008 - June 2009	114
❖ Year Four: July 2009 - June 2010	70
❖ Year Five: July 2010 – March 31, 2011	41
❖ Target for Full Fiscal Year:	80



Emergency Placements represent a rising challenge

- In FY2010, we handled 567 emergency residential placements.
- Of this number, 135 required new funding from DDD (rest were absorbed by residential vacancies).
- In addition, 368 emergency day program vacancies were funded.



Group Home Vacancies

- Statewide = 95 (2%)
 - Northern – 22
 - Upper Central – 24
 - Lower Central – 12
 - Southern – 37
- Administrative = 13
- Reserved = 3



Supervised Apartment Vacancies

- Statewide = 46 (3.5%)
 - Northern – 7
 - Upper Central – 12
 - Lower Central – 2
 - Southern – 25
- Administrative = 3
- Reserved = 7



Our Third Policy Priority

Expand community supports

- Increase Olmstead placements
- Expand community capacity for specialized support for individuals
 - Dual Diagnoses
 - Aging
 - Medical/Behavior Supports



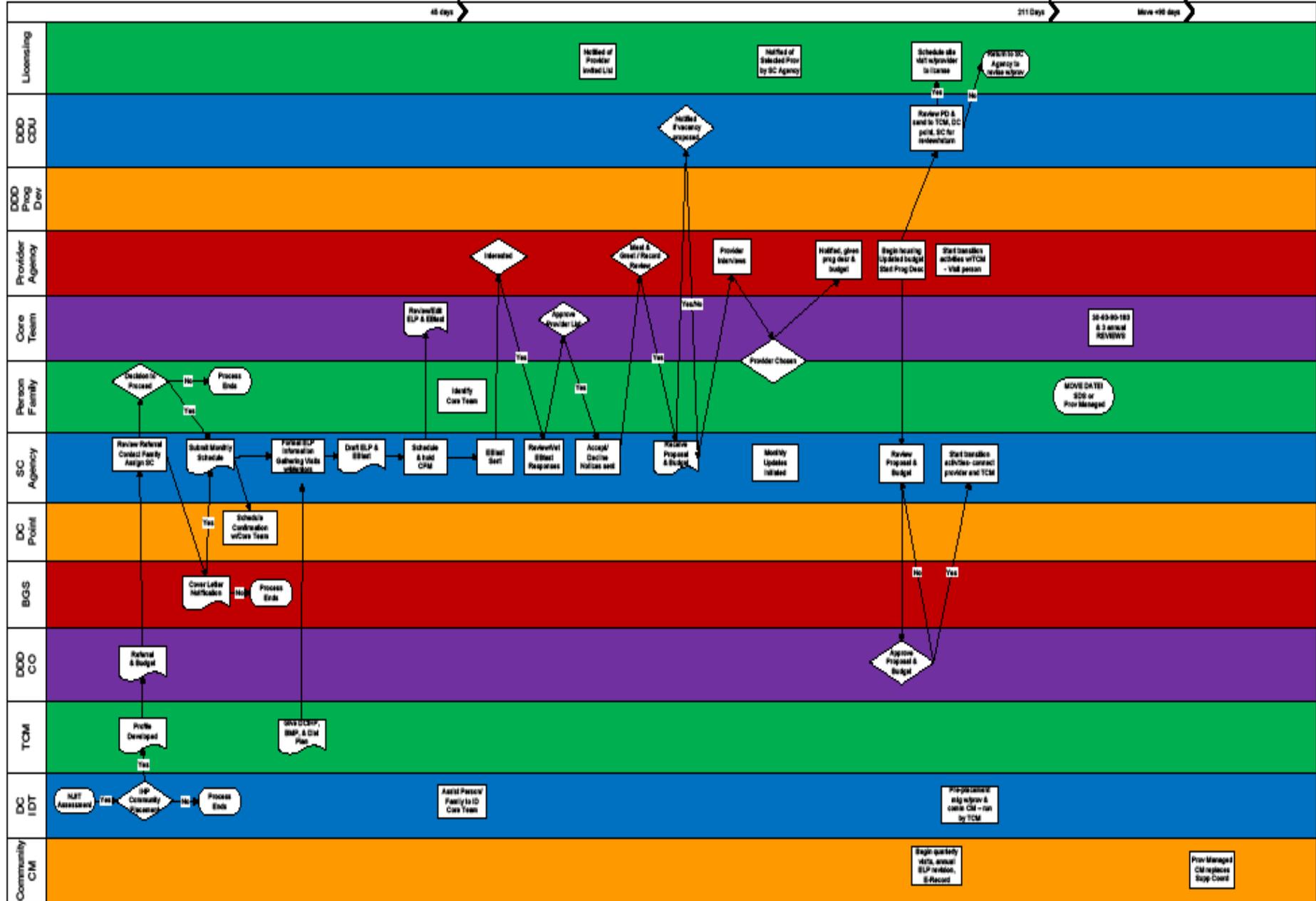
Transformation Priorities

Our first transformation priority is to **Streamline Processes** to yield more efficient and effective outcomes for families, individuals, and providers.

■ Examples:

- Reduce time it takes to move from a DC to community
- Simplify BRATS (Budget Request Approval Tracking System) and contract modifications
- Increase efficiency of program licensing

DRAFT - Current DDD Process for Transition from Developmental Centers - DRAFT





Transformation Priorities

Our second Transformation Priority is **Case Management.**

- Re-conceptualize the case management system with workers reorganized and retrained according to functional goals (e.g., waiver compliance, crisis intervention, etc.)
 - Develop a case practice model to guide workers in making day-to-day decisions



Transformation Priorities

Our third Transformation Priority is **Privatization.**

- We will evaluate all opportunities within and outside State Government to outsource services and functions.
 - *Example:* We have consolidated our IT unit with the DHS-Office of Information Systems (OIS) unit.
 - We are good at supporting people with developmental disabilities.
 - We are not experts in grounds maintenance, housekeeping, etc.



Transformation Priorities

Our fourth Transformation Priority is **Enhanced Fiscal Policy and Internal Controls.**

- We are the stewards of State and Federal money intended to support people with Developmental Disabilities.
 - Our fiscal systems, processes, and policies must all be reviewed and improved.
 - Controls in such a complex organization must be documented, rationalized, and tested.



Transformation Priorities

Finally, our fifth Transformation Priority is Training.

- We must partner with all of our stakeholders to share learning opportunities...our extended community has a lot to share.
- We also must establish a training program addressing the unique needs of:
 - Frontline staff
 - Frontline management
 - Regional and Central Office staff.



DDD...Moving Forward as One

- We have adopted this slogan because it reminds us of the commonality of our interests.
- We are united by a deep conviction that we Can/Must do all that is possible to help every person with a developmental disability realize their full potential.
- ***Nothing will happen unless we all pull together to implement the changes we need.***
- Our work is difficult, but we are all strengthened by each other – Moving Forward As One.