

# Dual Eligible Special Needs Plans (D-SNP)

## Quick Information Guide

### Provider Information

#### Payment Information

Providers of D-SNP services, whether a Medicare or Medicaid service, must be paid within 30 days of submitting a clean claim.

Medicaid-only service providers participating in one or more of New Jersey's Dual Eligible Special Needs Plan networks need ready access to both Medicare and Medicaid provider guidance.

To support your practice's participation in a D-SNP network, below please find links to Provider Resource pages, Medicare, Medicaid, and consolidated provider manuals. Also listed are the Provider Relations numbers for each D-SNP.

#### Amerivantage Dual Coordination (HMO-SNP)

- Amerigroup New Jersey Provider Resources Page:  
<https://providers.amerigroup.com/pages/nj-2012.aspx>
- Amerigroup Medicaid Provider Manual:  
[https://providers.amerigroup.com/ProviderDocuments/NJNJ\\_Provider\\_Manual.pdf](https://providers.amerigroup.com/ProviderDocuments/NJNJ_Provider_Manual.pdf)
- Amerigroup Medicare Advantage Provider Manual:  
[https://providers.amerigroup.com/ProviderDocuments/ALL\\_CARE\\_ProviderManual\\_2014.pdf](https://providers.amerigroup.com/ProviderDocuments/ALL_CARE_ProviderManual_2014.pdf)

#### UnitedHealthcare Dual Complete ONE (HMO-SNP)

- United Provider Resources Page:  
<http://www.uhccommunityplan.com/health-professionals/nj.html>
- United Medicare Advantage Consolidated Provider Manual  
<http://www.uhccommunityplan.com/health-professionals/nj/provider-admin-manual.html>

## WellCare Liberty (HMO-SNP)

- WellCare Liberty Provider Resources Page:  
<https://www.wellcare.com/en/New-Jersey/Providers>
- WellCare Liberty Medicaid Provider Manual:  
<https://www.wellcare.com/New-Jersey/Providers/Medicaid>
- WellCare Liberty Medicare Advantage Provider Manual:  
<https://www.wellcare.com/New-Jersey/Providers/Medicare>

## Resources for Health Care Providers

If you are a physician or other health care provider enrolled in the Medicaid network and would like to know more about service dual eligibles or the New Jersey's D-SNP program, please contact the Office of Managed Health Care's Managed Provider Relations Unit for special provider resources and assistance.

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Specific questions can be sent to [mahs.provider-inquiries@dhs.state.nj.us](mailto:mahs.provider-inquiries@dhs.state.nj.us).

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